

MEET & HEAR INSIGHT LATEST ON

- **★ Rethinking Loyalty And Establishing Deeper Connections** With Customer Engagement Through New Marketing Tools & Techniques
- ★ Develop Shopper Segmentation Models To Successfully Engage Customer In Each Segment
- **★ Turning Data Into Profit**: Translating Customer Feedback Data Into Customer Engagement & Loyalty Marketing
- ★ Optimizing 'Touch Points' For Deeper Understanding Profitable Customers Expanding Customer Base And Building Strong Loyalty Programs
- ★ Changing A Culture To Embrace Your Customer Engagement: Next Generation Customer Management
- **★ Robust Brand Engagement Strategy To Successfully Creating "Customer Advocacy"**

DON'T MISS!! FULL DAY WORKSHOPS ON

- ✓ Creating Effective Customer Experience Strategy And Ensuring Superior Delivery Of Flawless Branding Impression
- ✓ Getting Closer To Customers: Expanding 'Good Experience' Through Social Media & Mobile Engagement

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
20	20	04				

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& BOOK FOR THIS PREMIER
EVENT, WHERE WE LOOK
FORWARD TO WELCOMING
YOU IN OCTOBER 2017

FOR ENQUIRIES & REGISTRATION:









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